**Climate Partnership Conference 2024**

**Problem Solving**

**Communication**

* Identify needs and interests

Understand the community's needs and interests to align your program goals with their priorities.

* Plan actions and reach out to others

Consider what resources, knowledge, or support you'll need to put your ideas or policy into action.

**Creativity**

* Involve people

Consider who needs to be involved and who needs to sign off any decision.

* Google is your friend (other search engines are available).

Some desk-based research can be your friend when you are stuck – see what other people have done and if it may be useful to you.

* Share openly

Share your ideas openly to communicate that you're taking your environmental footprint seriously.

**Take it one step at a time**

* Make it a work in progress

Any new problem-solving measure should be a work in progress that you can use to measure your sustainability.

* Set goals

Set ambitious but achievable goals that reduce your environmental impact.

* Make goals SMART

Make sure your goals are specific, measurable, achievable, relevant, and timed.

* Set milestones

Set milestones for when you'll develop, improve, and update your ideas/policy.

* Avoid greenwashing

Avoid making claims to be environmentally friendly without taking action to back them up.

You can also consider the following.

* A commitment to continuous improvement
* Recognition of compliance with relevant environmental legislation
* Education and training for service users and members on environmental issues
* Regular monitoring and review of environmental performance

**Useful Links**

<https://www.gov.uk/guidance/environmental-responsibility-for-charities>

<https://www.tnlcommunityfund.org.uk/insights/differences-we-make/difference-we-make/learning-from-communities-tips-ideas-and-solutions/making-an-environmental-action-plan>